

Terms of sales

Guarantee terms

Limited warranty (only applicable to product purchase): Swire Resources Limited guarantees that the quality of the materials and workmanship of the product is free from defects and meets the requirements of the individual production specifications of the product.

Return Policy

- The customer has to return the product to our store within 7 calendar days upon receiving the product.
- The refund will be processed within 30 days and credited to the original payment method upon Decathlon's approval of the refund request.
- The returned product must be in its original condition (The customer must include all original packaging and accessories when returning the product, products that have been opened, used, or damaged are not eligible for a return).
- Bulky items, underwear, and food are non-returnable. Bulky items include but are not limited to, stand-up paddle board, canoe, kayak, and fitness machine.
- The customer must bear the delivery cost for a refund.
- Each order allows only return once.
- Decathlon reserves the right to make the final decision.

For any enquiries, please feel free to contact us through:

Email: <https://www.decathlon.com.hk/en/help/app/ask>

WhatsApp: +852 95299532

Delivery methods and delays

Our products will be delivered by Swire Resources Limited in 3 business days. Monday to Friday (excluding Saturday, Sunday and Public Holidays)

Period for returns

7_Days