

# Terms of sales

## Guarantee terms

The Customer may, at his own costs, return the defective or unused Product to any of the DECATHLON's stores within seven (7) calendar days upon receiving of the Product.

## Refund Policy

We aim to process returns(refund/exchanges) with 7days of receipt. This may be longer in busy periods. Refunds will be made to the original payment method used at the time of placing the order.

## Return Policy

You can return your order within 7days from delivery. You can send your items to:

ANY SHOPS OF DECATHLON

Goods must be in their original condition or the condition described upon contact. All original packaging and labels must be included (where possible).

Any items found to be altered or customized in any way will not be eligible for refund or exchange.

We ask that you include a note with your order number and reason for return so that we can quickly identify your order to avoid delays in processing your fund.

## Return Fees

The costs for the return are the responsibility of the customer and the choice of service is entirely at your discretion.

## Delivery methods and delays

Delivery is expected to be completed within 3-5 working days of the date of dispatch.

## Period for returns

7\_Days