

Terms of sales

Guarantee terms

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Return Policy

Defective Items:

Customers may return defective items by contacting our customer support team within 7 calendar days of receiving the product.

The returned product must be in its original condition, including all original packaging and accessories.

Upon verification of the defect, we will process the refund within 30 days and credit it to the original payment method used for the purchase.

Non-Returnable and Non-Refundable Items:

All products purchased from Health Dynamic are non-returnable and non-refundable, except in the case of defective items.

Return Conditions:

The customer is responsible for bearing the delivery cost associated with returning the product.

Each order is eligible for a return only once.

The returned product must be in its original condition, with all original packaging and accessories included.

Products that have been opened, used, or damaged are not eligible for return.

Final Decision:

Decathlon reserves the right to make the final decision regarding any return or refund requests.

We will carefully assess each case and exercise our discretion in determining the outcome.

Delivery methods and delays

1)Our products will be delivered by local courier

2)Actual delivery time depends on the products ordered and the shipping time of the particular merchant.

3)Shipping time of this store: Monday to Friday, excluding Public Holiday

The merchant reserves the right to amend the stated terms herein without prior notice.

4)Due to hygiene reasons, we do not accept returns for all item.

5)However, if you received a product that is damaged or defective, please contact HealthDynamic.Online Customer Service within 7 days.

6)In case of any dispute, the decision of the HealthDynamic.Online shall be final.