

# Terms of sales

## Guarantee terms

All product/service orders must be accepted by FINE ARTS ENTERPRISES (HK) LIMITED. The acceptance of such orders is at the discretion of FINE ARTS ENTERPRISES (HK) LIMITED.

When FINE ARTS ENTERPRISES (HK) LIMITED sends a notice of acceptance of the order to the customer, these terms will constitute a contract. Once the order is confirmed and accepted by FINE ARTS ENTERPRISES (HK) LIMITED, it cannot be cancelled.

## Refund Policy

Upon acceptance of the Return Product, and acceptance to refund by FINE ARTS ENTERPRISES (HK) LIMITED , the platform (DECATHLON Hong Kong) will issue immediate refund on the payment method used for the purchase, which can take several business days to be proceeded, depending on the payment method.

## Return Policy

The Customer may, at his own costs, return the defective Product to any of the Operator's stores within seven (7) calendar days upon receiving of the Product.

## Return Fees

Return to seller by user own costs.

## Delivery methods and delays

Our products will be delivered by FINE ARTS ENTERPRISES (HK) LIMITED or its appointed 3rd Party Logistic Partner within 3 business days upon the acceptance of order.

## Period for returns

7\_Days