

# Terms of sales

## Guarantee terms

All product/service orders must be accepted by Thinking Group. The acceptance of such orders is at the discretion of Thinking Group.

When Thinking Group sends a notice of acceptance of the order to the customer, these terms will constitute a contract. Once the order is confirmed and accepted by Thinking Group, it cannot be cancelled.

Unless the customer informs Thinking Group by phone, fax or email within 7 days after delivery of other instructions, and Thinking Group has responded in writing to receive the notification within 7 days after the customer sends the notification, the customer will be deemed to have accepted the product as an operation Normal and in accordance with the contract.

Limited warranty (only applicable to product purchase):

Within one year from the date of delivery or within a period otherwise specified ("Warranty Period"), Thinking Group guarantees that the quality of the materials and workmanship of the product is free from defects and meets the requirements of the individual production specifications of the product.

## Return Policy

- The customer has to return the product to our store within 7 calendar days upon receiving the product.
- The refund will be processed within 30 days and credited to the original payment method upon Decathlon's approval of the refund request.
- The returned product must be in its original condition (The customer must include all original packaging and accessories when returning the product, products that have been opened, used, or damaged are not eligible for a return).
- The customer must bear the delivery cost for a refund.
- Each order allows only return once.
- Decathlon reserves the right to make the final decision.

## Delivery methods and delays

Our products will be delivered by Thinking Group in 3 business days.  
Monday to Friday(excluding Saturday, Sunday and Public Holidays)

## Period for returns

7\_Days