

Terms of sales

Guarantee terms

None

Return Policy

- The customer has to return the product to our store within 7 calendar days upon receiving the product.
- The refund will be processed within 30 days and credited to the original payment method upon Decathlon's approval of the refund request.
- The returned product must be in its original condition (The customer must include all original packaging and accessories when returning the product, products that have been opened, used, or damaged are not eligible for a return).
- Bulky items, underwear, and food are non-returnable. Bulky items include but are not limited to, stand-up paddle board, canoe, kayak, and fitness machine.
- All pre-order items (Pre-order items) will enter the pre-order process immediately after payment is completed, and order cancellations will not be accepted.
- The customer must bear the delivery cost for a refund.
- Each order allows only return once.
- Decathlon reserves the right to make the final decision.

Return Fees

The costs for return are the responsibility of the customer and the choice of service is entirely at your discretion. Delivery methods and delays Delivery is expected to be complete within 3-5 working days of the date of dispatch

Delivery methods and delays

Items with current stock will lead 3 working days delivery time after received order confirmation while all pre-order items lead 14 – 21 days as delivery time.

All pre-order items do not accept any order cancellation after payment confirm.

If there is any special case of delays due to unexpected situations / traffic / flight arrangement, Sports Union will further notice customer with a new estimate arrival date. All final right reserved to Sports Union.

Period for returns

7_Days