Terms of sales

Return Policy

- The customer has to return the product to our store within 7 calendar days upon receiving the product.
- The refund will be processed within 30 days and credited to the original payment method upon Decathlon's approval of the refund request.
- The returned product must be in its original condition (The customer must include all original packaging and accessories when returning the product, products that have been opened, used, or damaged are not eligible for a return).
- Bulky items, underwear, and food are non-returnable. Bulky items include but are not limited to, stand-up paddleboard, canoe, kayak, and fitness machine.
- The customer must bear the delivery cost for a refund.
- Each order allows only return once.
- Decathlon reserves the right to make the final decision.
- Warranty only applicable to FANCY™, HALO™ or OVO™ items

Warranty period: LIFE TIME WARRANTY
Warrant details: If your FANCY™, HALO™ or OVO™ breaks (or you break them), we will repair or replace them free of charge. Our warranty does not cover lens scratches, general wear, loss or theft. Alteration, misuse or abuse will void this guarantee.

For any enquiries, please feel free to contact us through:
Email: https://www.decathlon.com.hk/en/help/app/ask
WhatsApp: +852 95299532

Delivery methods and delays

2 working days

Period for returns

7_Days