

Terms of sales

Guarantee terms

All product orders must be accepted by Nutritionus. The acceptance of such orders is at the discretion of Nutritionus. When Nutritionus sends a notice of acceptance of the order to the customer, these terms will constitute a contract. Once the order is confirmed and accepted, it cannot be cancelled. Nutritionus guarantees that the quality & safety of the products that 100% NO Fakes product.

Return Policy

- The customer has to return the product to our store within 7 calendar days upon receiving the product.
- The refund will be processed within 30 days and credited to the original payment method upon Decathlon's approval of the refund request.
- The returned product must be in its original condition (The customer must include all original packaging and accessories when returning the product, products that have been opened, used, or damaged are not eligible for a return).
- Bulky items, underwear, and food are non-returnable. Bulky items include but are not limited to, stand-up paddle board, canoe, kayak, and fitness machine.
- Items cannot be returned/refunded for non-quality reasons.
- Product shipped from the Nutritionus ❹ ❹ ❹ ❹
- If the items you receive have quality issues, please send email to info@thekioskgroup.com with your order no. and pictures of your item.
- The customer must bear the delivery cost for a refund.
- Each order allows only return once.
- Decathlon reserves the right to make the final decision.

Return Fees

Return to seller by user own costs

Delivery methods and delays

General Delivery Terms and Conditions: - Our products will be delivered by appointed 3rd Party Logistic Partner (SF Express or Zeek) around 3 business days upon the acceptance of order.

- Delivery Service is available: Monday to Friday (excluding Saturday, Sunday and Public Holidays)
- In the event of a dispute, Nutritionus's decision shall be final and conclusive.

Period for returns

7_Days