

Terms of sales

Guarantee terms

The Darts Factory offers one (1) year warranty from the date of purchase for any Guz Electronic Dartboards. In order to enjoy the warranty, customer shall bring the item together with the receipt from Decathlon Hong Kong to the Darts Factory's office at its registered address. Customer should contact the Darts Factory by email (hello@thedartsfactory.com) in advance to make an appointment. Walk-in customer will not be entertained.

No warranty or return is provided for other products.

Refund Policy

Refund will be arranged to customer based on the original payment method.

Return Policy

The Customer may, at his own costs, return the defective product to any of the Decathlon Hong Kong's stores within thirty (30) calendar days upon receiving of the product.

Return Fees

Bear by customers

Delivery methods and delays

Delivery is expected to be completed within 3 working days of the date of dispatch.

Period for returns

30_Days