

Terms of sales

Guarantee terms

Customer may return the unused or manufacturing defective product to any of the Decathlon Hong Kong stores at your own costs within 14 days upon receiving of the goods.

Refund Policy

1. Unused product must be in good condition with their original packaging.
2. Product with manufacturer defects need to return to the Decathlon's stores within 14 days. If no replacements could provide, refunds will be arranged.

Return Policy

1. The quality problem/defective products must be notified to the store within 14 days after receiving the goods for return and exchange processing.
2. Goods return will not be accepted if the goods are found used, altered or damaged due to improper use.
3. Goods return excludes badminton shuttlecock, tennis ball.

Return Fees

1. Returned products to the stores at buyer's own cost
2. The shipping fee for replacement/exchange of the goods is paid by the seller

Delivery methods and delays

3 working days after received order confirmation

Period for returns

14_Days